



## BIRTHDAY PARTY CONFIRMATION OF BOOKING TERMS & CONDITIONS

Please read the following terms and conditions and sign your acknowledgement and agreement below.

The minimum number of children is 10 with a maximum number of 20. Please note if numbers fall below the minimum you will still be charged for 10 children.

You will be entitled to 10 complimentary adults; any additional adults will be charged at the rate of £8 per person. If additional adults exceed the capacity of the room (capacity 40), they will not be allowed to attend the party, but are welcome to enjoy the zoo and meet up with the party afterwards.

After the party all attendees will be able to spend the remainder of the day on the zoo at no additional charge.

Arrival for all party guests must be 20 minutes prior to the start time at the main entrance – late arrival may result in a cancellation of some activities.

The main entrance to the zoo is located off the car park, which is accessed from Tipton Road. Sat Nav post code is DY1 4SQ. Car park is pay and display charged at £3.50 with no time limit.

Your party host will conduct the party but the party parent/guardian will be ultimately responsible for the safety and welfare of the party children at all times, and children must not be left unaccompanied at any time during the party.

Parties will take place in a designated room. You may purchase food for adults from any catering outlet on site but no food is allowed to be brought into the party rooms from outside the zoo premises.

Please note due to animal welfare reasons, we cannot guarantee which animals will be available for your party.

We do not guarantee the land train will be available for use on the day of your party.

Dudley Zoological Gardens do not take responsibility for any personal belongings left on site, and unfortunately we do not have any storage areas available.

Final numbers for both adults and children and dietary requirements for children attending the party must be made available to DZG 48 hours prior to the party. Balance due on the day will be based on this number. We are unable to give refunds for children who do not attend. Please note we may not be able to accommodate any number changes or dietary requirements received after this deadline .

Please note in the event of cancellation within 21 days of the party date no deposit refund will be given. Cancellation prior to that time will incur a £10 administration fee.

PARTY CHILD : .....

PARTY ORGANISER : ..... agrees to the terms and conditions shown above.

SIGNED : ..... DATE : .....